



NEWFOUNDLAND AND LABRADOR  
**BOARD OF COMMISSIONERS OF PUBLIC UTILITIES**  
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

2015-03-23

**ELECTRONIC DISTRIBUTION**

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Dear Sirs/Madams:

**Re: The Board's Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System – Phase One Hearing– Utility Presentations**

The Board has received requests from two members of the public to make oral presentations at the Phase One Hearing scheduled for March 30, 2015.

Mr. Keith Morgan, representative of Nu-Quest Distribution Inc., wishes to present on the following issues:

1. Critical customer lists - how created and maintained;
2. Inequality of feeder selection for rotating outages;
3. Flawed justification for failure to provide advance notice and implications of same;
4. Losses to individual customers and request for compensation; and
5. Involvement of PUB in process for critical customers, rotating blackouts and reconnection decisions.

Mr. Dwight Ball, Leader of the Official Opposition, will make a presentation which will focus on communications and notification procedures ahead of power outages and infrastructure.

Mr. Danny Dumaresque, Intervenor, has indicated his intention to question the utilities with respect to the following areas:

1. Details of the communications protocols put in place by a Newfoundland Hydro in December 2014 relating to its communications with Newfoundland Power;
2. The protocols established by Newfoundland Hydro pursuant to the Liberty Report regarding notifications to the public concerning power outages and related issues; and
3. Circumstances concerning the failure of Newfoundland Hydro to have the Combustion Turbine online on December 6, 2014 as proposed by Newfoundland Hydro.

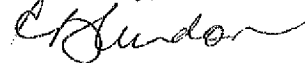
The Board believes that the most efficient approach for the hearing is for the utilities to focus their presentations to the Board on the issues which have been raised by the public presentations and intervenor requests. The Board requests copies, or outlines, of the utility presentations by Thursday, March 26, 2015.

At this time it is anticipated that the hearing will commence with the public presentations, followed by the presentations by the utilities and conclude with questions from the utilities, intervenors and the Board.

A date for intervenor submissions will be established at the conclusion of the hearing. Written comments from the public are to be submitted no later than Tuesday, April 7, 2015.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, [jglynn@pub.nl.ca](mailto:jglynn@pub.nl.ca) or telephone (709) 726-6781.

Yours truly,



Cheryl Blundon  
Board Secretary

/bds

cc. **Newfoundland Power Inc.**  
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